

# Gandel Simulation Service

in partnership with The University of Melbourne



## LEADING HIGH PERFORMANCE TEAMS IN HEALTHCARE

### Presented by

The Women's Gandel Simulation Service  
with Department of Critical Care The University of Melbourne  
and Bond Translational Simulation Collaborative

### Faculty

Professor Victoria Brazil, Dr Eve Purdy,  
Dr Rebecca Szabo, Dr Kara Allen, Nova Barrios, A/Prof Stuart Marshall

**2022 Melbourne dates TBC**

**One day small group workshop**

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Delivering healthcare is complex. Trying to lead teams within our systems can feel frustrating and risks poor outcomes if we can't 'get it all together'. In this workshop we'll think about what makes teams work – or not – in contemporary healthcare. Sure, there are lessons from Formula one pit crews and from aviation, but these alone are not enough for leading in complex adaptive systems.

We'll explore these ideas through simulation and other experiential exercises. We'll practice communication and organising the 'task work' of teams. We'll take it a step further – and develop our skills for learning conversations (e.g. hot debriefs, coaching, mini-sims, mental rehearsal), helping our teams reflect on performance in the real world, and embedding systems to make this a habit.

At the end of this workshop, participants will:

- Describe the performance shaping factors for the healthcare teams they lead
- Apply effective communication strategies in critical leadership moments for their teams
- Develop a strategy for habitual learning conversations within their teams
- Commit to giving and receiving coaching from their peers on clinical leadership



## Translational Simulation Collaborative

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**Professor Victoria Brazil** is an emergency physician and medical educator. She is Professor of Emergency Medicine and Director of Simulation at the Gold Coast Health Service, and at Bond University medical program. Victoria's main interests are in connecting education with patient care - through translational simulation for healthcare, and in developing high performing teams. She leads the Bond Translational Simulation Collaborative. Victoria is an enthusiast in the social media and #FOAMED world (@SocraticEM). She is co-producer of Simulcast and she hosts the Harvard Macy Institute podcast. She also serves as a faculty member with the Harvard Macy Institute. Follow Victoria on Twitter @SocraticEM or look her up at [drvictoriabrazil.com](http://drvictoriabrazil.com)



**Dr Rebecca Szabo** is an obstetrician/gynaecologist and medical educator. She is a senior lecturer with The University of Melbourne Departments of Obstetrics and Gynaecology and Medical Education. She is also an honorary senior lecturer and PhD candidate with Department of Critical Care. Rebecca is lead of The Women's Gandel Simulation Service and the academic lead of women's health education at the Women's. Rebecca's main interests are on provision of safe and quality maternity care and women's healthcare and sustainable implementation of simulation for quality improvement in healthcare. Rebecca is passionate about healthcare equity, advocacy and education. She is the Chair of the Board and instructor of AMaRE - Advanced Maternal and Reproductive Education Australia (ALSO Asia-Pacific). Follow Rebecca on Twitter @inquisitiveGyn.



**Dr Eve Purdy** is a Canadian emergency physician, research fellow, and applied anthropologist at the Gold Coast University Hospital. While training in Emergency Medicine she completed a Master's in Applied Anthropology through the University of North Texas and a fellowship in translational simulation and team performance at Gold Coast University Hospital. Eve draws on tools in anthropology and simulation to explore the messy intersections of people and their work. In different contexts including trauma, emergency department response to COVID-19, obstetrics - she is working to understand and shape organizational culture and high performing teams. You can find her on twitter @purdy\_eve.



**Dr Kara Allen** is a specialist anaesthetist at the Royal Melbourne Hospital with honorary appointments at St Vincent's Hospital Melbourne and the Department of Critical Care, University of Melbourne. Her clinical work includes working with high performing teams in operating theatres, emergency department, and interventional radiology, particularly neuroanaesthesia and trauma. Kara co-developed Australia's first return to work course, now running in three states and two countries, as well as instructing on multiple other national courses. She is Lead Liaison for the Gandel Simulation Service at The Womens, developing and testing resources to help clinicians deliver safe, high quality care to women and their babies. You can find her on twitter @ergopropterdoc.



**Ms Nova Barrios** is the lead Clinical Midwifery Educator with the Gandel Simulation Service. Nova graduated with a Bachelor of Midwifery in 2008 and has extensive experience in a variety of midwifery roles in a tertiary centre. Nova is also a senior clinical educator with the Victorian state-wide Maternity Services Education Program (MSEP) providing maternity education to the rural and regional sector across Victoria. She has a passion for supporting maternity clinicians and teams with interprofessional and simulation-based education, and has a strong interest in how interprofessional teams can work better together. Nova is completing a Masters of Clinical Education to further developing her expertise in the field of clinical education.



**A/Prof Stuart Marshall** is a specialist anaesthetist, Lead of Clinical Human Factors at the Australian Centre for Health Innovation (CHI) at the Alfred Hospital in Melbourne and Clinical Associate Professor with Department of Critical Care at The University of Melbourne. He has an interest in safety science and redesigning care to support clinical decision making in emergencies. Stuart has a Masters degree and PhD in Psychology/Human Factors and supervises research higher degrees for clinicians with an interest in these areas. You can find him on Twitter @hypoxicchicken.