

**My stop will be closing, where will the nearest stop be now?**

Route	Location	Current stop	New stop location
401 403	Royal Melbourne Hospital	Grattan St (sth side)	Grattan St (nth side)
401 403	University of Melbourne	Grattan St	Pelham St, adjacent to University Square
401	Lincoln Square	Bouverie St	Pelham St, adjacent to University Square
402	University of Melbourne	Grattan St (nth side)	Grattan St (nth side), east of Leicester St
402	University of Melbourne	Grattan St (sth side)	Bouverie St, adjacent to Lincoln Square
402	Royal Melbourne Hospital	Grattan St (sth side)	Flemington Rd near Wreckyn St
546	University of Melbourne	Grattan St (nth side)	Grattan St (nth side), east of Leicester St

**Will new bus stops be added?**

Yes. Proposed new bus stop locations were decided jointly by PTV, the MMRA, City of Melbourne and bus operators.

PTV considers several factors when choosing the location of a new bus stop, including:

- Is there a clear line of sight so that other vehicles can see the bus stop from a distance?
- Is there enough space for pedestrians and passengers to safely access the stop?
- Does the location allow buses to stop easily and safely, so that bus users can get safely on and off the bus?
- Is there enough space to include all the features legally required by the *Disability Discrimination Act 1992* and the *VicRoads Bus Stop Guidelines 2006*?
- Are bus stops evenly spaced along the route?

PTV will notify you in writing if a bus stop is being installed directly outside your property.

**When will the changes happen?**

The service changes are likely to begin in late 2017 or early 2018.

**Will bus services change back when Parkville Station opens?**

Any further changes to these routes will be determined before trains begin running at Parkville Station.

**How will the community be notified of the changes to bus routes?**

An extensive information campaign will update the community on the changes. Information will be available on the PTV website, via the call centre and on board buses. Advertising material will also be distributed.

**Get involved**

We'll assess all the feedback we receive online and from the drop-in sessions and surveys. You can share your feedback by:

- coming to an information session
- filling out the online survey at [ptv.vic.gov.au/getinvolved](http://ptv.vic.gov.au/getinvolved)
- calling **1800 800 007** and letting us know you'd like to give feedback on the re-routing of Parkville bus services.

**Get involved**

**Parkville bus routes are changing**

- 401** North Melbourne Station – University of Melbourne via Royal Melbourne Hospital
- 402** Footscray – East Melbourne via North Melbourne
- 403** Footscray Station – University of Melbourne via Royal Melbourne Hospital
- 505** Moonee Ponds – University of Melbourne via Parkville Gardens
- 546** Heidelberg – University of Melbourne – Queen Victoria Market via Clifton Hill and Carlton

Grattan Street will close between Royal Parade and Leicester Street for up to five years while the Metro Tunnel is built. Bus routes 401, 402, 403, 505 and 546 will be re-routed from late 2017 to accommodate the works.

We want to hear your thoughts on the proposed changes to ensure all aspects of these re-routings have been considered. Transport For Victoria (TFV) may use your feedback to make minor changes to bus routes and choose new bus stop locations if required.



# Questions and answers

## What is the Metro Tunnel Project?

The \$11 billion Metro Tunnel is one of Australia's largest ever public transport projects. It's the first major investment in Melbourne's rail network since the City Loop was finished 30 years ago.

It will result in an end-to-end rail line from Sunbury in the west to Cranbourne and Pakenham in the south-east, with high capacity metropolitan trains and five new underground stations.

The Metro Tunnel will connect Arden, Parkville and Domain to the metropolitan rail network for the first time. The project will also ease congestion on the world's busiest tram corridor on Swanston Street and St Kilda Road.



For more information about the Metro Tunnel go to [metrotunnel.vic.gov.au](http://metrotunnel.vic.gov.au).

## What's happening in Parkville?

Parkville will get a new underground train station beneath Grattan Street.

Find out more about the construction of Parkville Station at [metrotunnel.vic.gov.au/locations/parkville](http://metrotunnel.vic.gov.au/locations/parkville).

## How long will the works take?

Major works are underway to support construction of the new underground station in Parkville, including the relocation and protection of underground services.

The construction of Parkville Station will take approximately five years, including early works and fit-out of the station underground.

## What streets are affected?

Grattan Street will close to traffic between Royal Parade and Leicester Street, with the potential for lane closures (in the vicinity of the works) between Royal Parade and Flemington Road. Barry Street will also close between Grattan Street and Pelham Street.

During construction, Royal Parade and Elizabeth Street will be restricted to two traffic lanes, a tram lane and a bike lane in each direction.

## Who was responsible for deciding where the bus routes would be diverted to? How were the proposed re-routes for bus services decided?

Transport For Victoria (TFV) worked closely with the Melbourne Metro Rail Authority (MMRA), City of Melbourne, VicRoads, Public Transport Victoria (PTV), bus operators and a number of local stakeholders, including The University of Melbourne, hospitals and emergency services to determine the most suitable diversion for these proposed bus routes while works take place.

A number of options were considered for each route and a decision was made based on key factors, including:

- avoiding areas where main construction activity will take place as much as possible
- minimising the impact on on-street parking
- minimising additional travel time for passengers
- whether new bus stops could be located in close proximity to landmarks or existing bus stops
- the safety of pedestrians and other road users.

## How are bus routes 401, 402, 403, 505 and 546 affected by the works?

These routes currently travel along Grattan Street between Royal Parade and Leicester Street, which will be closed because of the tunnelling works. The buses will be re-routed while Parkville Station is being built.

## Where will Parkville bus services start and terminate?

A new terminus for routes 401 and 403 is proposed on Pelham Street between Barry and Leicester streets.

Route 505's terminus will remain on Pelham Street between Berkeley and Barry streets.

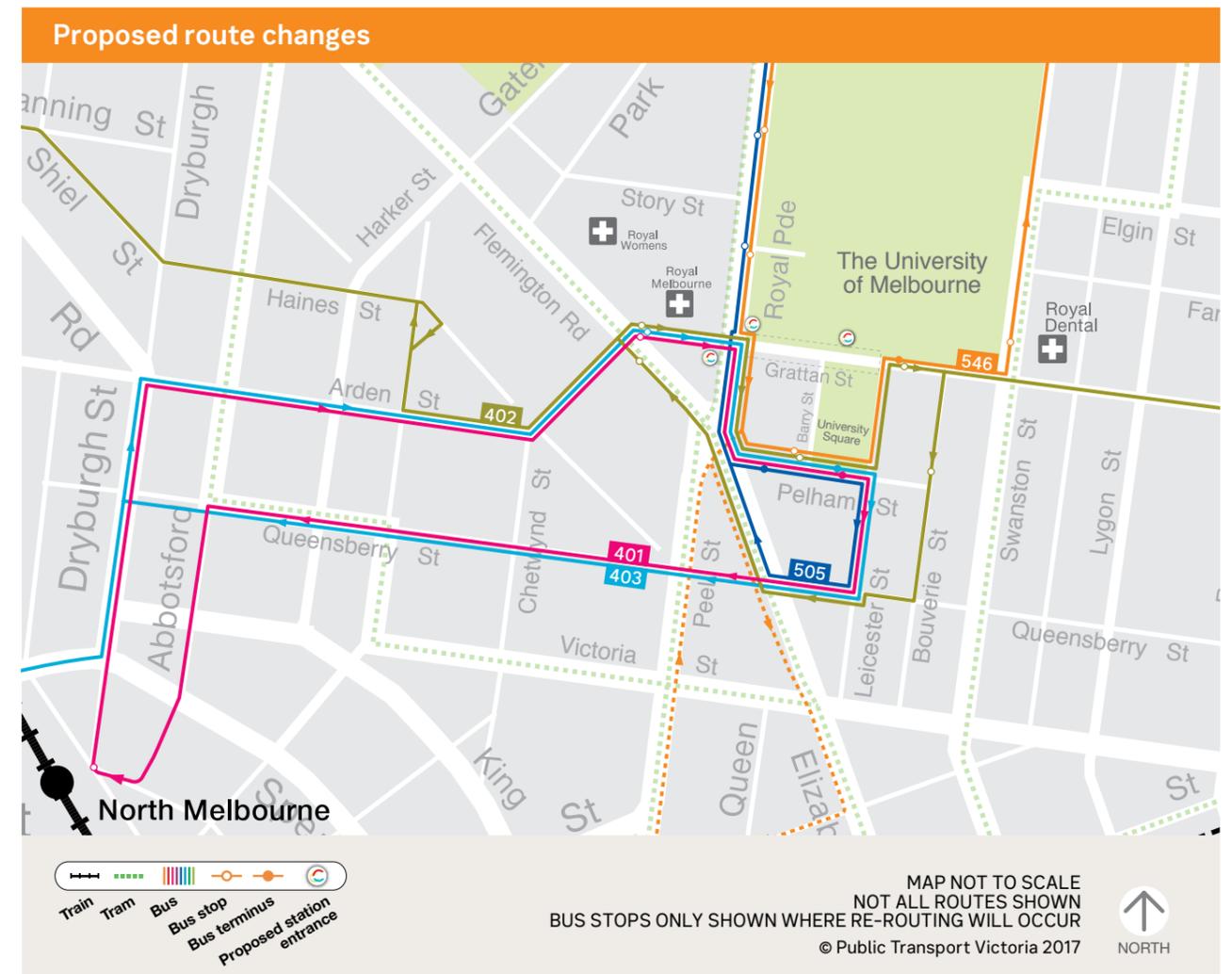
The terminus for peak period trips on Route 546 will be moved from Royal Parade to Grattan Street, east of Leicester Street.

## Are any other parts of routes 401, 402, 403, 505 and 546 affected?

Metro Tunnel works will affect all five routes in the Parkville area, with further changes to routes 401 and 403 also occurring in North Melbourne.

## Where will the buses be re-routed to?

Buses will be diverted along Pelham and Queensberry streets. The exact changes differ for each route.



## Why are you changing the route paths 401 and 403 in the North Melbourne area? Can I still catch route 401 or 403 from Royal Melbourne Hospital if the south-side of Grattan Street is closed?

Routes 401 and 403 will be re-routed in North Melbourne to keep services moving and away from the increased traffic congestion resulting from the road closures in Parkville.

Route 401 and 403 buses will depart from the Royal Melbourne Hospital on the north side of Grattan Street. From this stop, the bus will travel to a new stop on Pelham Street (near the University of Melbourne), and then run direct to North Melbourne Station (Route 401) or Footscray Station (Route 403).

## Will I have to walk further to get to my bus stop?

We've worked hard to minimise walking distances for passengers who usually use the stops that will close. Most replacement bus stops will be within 200m of existing stop locations (replacement bus stops on westbound Route 402 services will be 500m from the existing University of Melbourne stop).

Passengers may need to change their travel plans while Grattan Street is closed. PTV oversees the placement and removal of bus stops and works with the community to ensure bus stops are accessible.